



## Custom Painted Glass Color & Design Policy

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This document outlines expectations for custom painted art glass designs created by Sans Soucie Art Glass. Because every piece is individually handcrafted and painted by our studio artists, color interpretation and final appearance will reflect artistic techniques unique to painted glass.

### Artistic Interpretation

Reference images, photographs, or inspiration provided by the customer are used as guidance for the overall color palette and artistic direction. Our artists interpret these references using specialized translucent glass paints and professional airbrush techniques. The final painted glass will capture the spirit and palette of the inspiration provided, but it will not be an exact reproduction of any reference image. Each painted glass design is created as an original work of art.

### Color Matching

Exact color matching cannot be guaranteed. Colors may appear different depending on lighting conditions, computer, tablet, or smartphone displays, printed materials, and the translucent nature of glass paints. Translucent pigments interact with light differently than solid or opaque materials, and colors may appear lighter, darker, or more vibrant depending on lighting conditions.

### Color Samples & Production

When applicable, color samples may be developed based on the palette provided through customer reference images. These samples serve as the guideline for the overall color direction of the artwork. Because painted glass is created using translucent layered pigments, color samples represent the general palette and tone rather than an exact replication of colors found in photographs, fabrics, paint chips, printed materials, or other non-glass surfaces.

### Gradients & Artistic Shading

Painted glass artwork often includes layered translucent color, shading, highlights, and tonal variation to create depth and realism. Gradients and subtle color transitions are

intentional elements of the painting process and are used to produce the most visually balanced and natural result.

### **Progress Photos**

Occasionally, progress photos may be shared during production. These images are provided for viewing purposes only and are not sent for approval or revision requests. Progress photos should not be interpreted as an opportunity to request color changes or design modifications once production has begun.

### **Production Authorization**

Approval of the artwork authorizes Sans Soucie Art Glass to proceed with production of the painted design. Once painting begins, color revisions or design changes cannot be made.

### **Warranty on Painted Glass**

Sans Soucie Art Glass provides a 3-Year Limited Warranty on workmanship for painted glass. This warranty covers defects related to painting workmanship only and does not cover fading or damage caused by prolonged exposure to direct sunlight, harsh cleaning methods, abrasion, scratching, environmental conditions, or misuse.

### **Care Instructions**

To preserve the beauty and longevity of painted glass: 1) Prolonged exposure to direct sunlight may cause colors to fade over time. 2) Painted surfaces should be cleaned by gentle dusting only; if necessary, wipe lightly with warm water and mild soap using a soft cloth. 3) Do not scrub or rub the painted surface, as abrasive cleaning may damage the paint.

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