



thank
you

We're confident you'll love and enjoy your Sans Soucie Art Glass Door for years to come! Enclosed is the Warranty Information about your door frame. See other side for cleaning and maintenance of the glass.

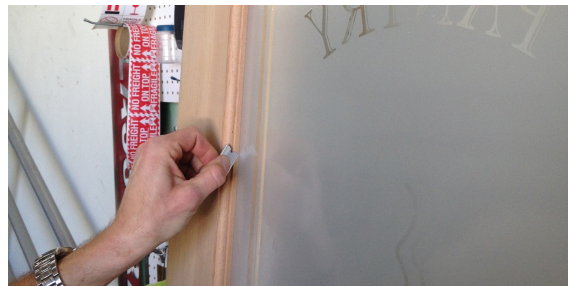
PLEASE READ AND FOLLOW CAREFULLY, THE STEPS AND INFO. LISTED BELOW.
NOT ADHERING TO THEM WILL VOID THE MANUFACTURERS WARRANTY,
AND RISK DAMAGE TO THE GLASS.

Any issues related to the product or your order, must be reported within 24 hours of receipt of your order, to qualify for damage claim, replacement or repair.



To avoid warping and void of manufacturers warranty:

- Door frames must be painted or stained within 2-3 days of receipt.
 - Doors must be stored laying down, perfectly FLAT. No leaning! Leaning for periods of time will eventually cause your door to warp or bow.
- There will be a protective film on the sandblasted surface of the glass. **The glass will appear somewhat "see thru" while this film is on the glass.** Once removed, the glass will be 100% obscure.
 - **Remove protective film after paint or stain is completely dry.** If any adhesive is left behind from the protective film, using a clean soft, white terrycloth towel, apply a small amount of acetone to the towel. (see other side for cleaning steps!)



Recommendations for Staining or Painting your Door Frame:

- We recommend that you still mask over the protective film for best protection against paint or stain seeping underneath, and on to the sandblasted surface.
- We recommend that you do not apply tape to the sandblasted surface. It is too easy to Leave residue from the tape. Paint can seep or wick underneath the tape and get on to the sandblasted glass.
- We recommend carefully cutting in by hand, the molding next to the sandblasted surface with a small paint brush, slowly and carefully. If you DO get paint on the sandblasted surface, immediately wipe off with a damp, soft, terrycloth towel.

SEE OTHER SIDE (or next page on PDF) for CLEANING INFO!



Cleaning & Maintenance



Sandblast Etched, Carved and Acid Etched Glass

You will clean your Sans Soucie Art Glass as you would other plain glass, wiping gently using light pressure and a good quality glass cleaner (such as "Windex"). Clean with a soft microfiber towel. Paper towels are fine too, but can leave behind lint. Never use any kind of abrasive (such as "Comet") or harsh chemicals (such as "Lime Away") on any of your Sans Soucie Art Glass.

The sandblasted surface is hardy and permanent, and cannot be "rubbed off". Acid etching is not quite as durable as a sandblasted surface, to take more care to be gentle when cleaning. No harsh scrubbing! Use gentle pressure.

The most common maintenance problem on sandblasted glass is occasional small "darkened areas" that may appear over time. These are usually the result of oil getting on the surface from fingerprints. These spots can be stubborn but do come off. If these spots appear, try first cleaning with regular glass cleaner. If they remain, use pure clear acetone or lacquer thinner to clean and remove. See below.

CLEANING STUBBORN OIL SPOTS

Using a clean WHITE towel (microfiber is best) apply a **small amount of lacquer thinner or acetone** on the towel. Using light pressure, gently rub the oily spot on the glass. The acetone dries very quickly and as it does the spot will disappear, often after one application. If the spot remains repeat the process, continuing to gently rub the area with the acetone moistened towel. A SMALL amount of pressure may be needed. If the spot is still there, try using a Magic Eraser cleaning sponge. Once the spot disappears you may see a faint, white area on the glass. Follow up by cleaning with regular glass cleaner. Use a generous amount of cleaner and use quick, large strokes to dry. This will create a consistent, clean surface and any darkened areas will be gone.

Painted Glass

Dusting is usually the only kind of regular cleaning that will be needed for 3D painted areas. If any area becomes soiled somehow, first clear the area using plain, warm water (again using a microfiber towel). Wipe gently, being careful not to scratch or rub off any of the paint (this can happen with very aggressive rubbing). If the area has OIL, apply a small amount of regular glass cleaner to the towel and lightly wipe the area. Remember to clean gently and never use any kind of harsh chemicals or abrasives. NEVER apply acetone to glass areas where PAINT has been applied!

Stained & Leaded Glass

You will clean stained glass and beveled glass as you would normally clean other glass surfaces. Use a good quality glass cleaner and a microfiber towel. As described above, stay away from harsh chemicals or abrasives.